

Riverview Health Centre is a modern, progressive facility where volunteers play an important role in ensuring that our patients and residents receive the quality treatment and care they deserve.

The Volunteer Services Department is responsible for recruiting, training, and placing volunteers in areas that match their interests, experience, and/or availability. The following list provides a brief description of the specific volunteer opportunities available at present.

Patient Care Programs

Patient Services Special Events

Special events include patient/resident parties, such as birthdays, BBQs, Christmas celebrations, etc.; and centre-wide events, like the Canada Day Party, hymn singing, New Years Party, Bingo, etc. Volunteers assist with transporting residents/patients to and from the event location, set up and clean up for the event, serving food if applicable, and keeping company with the patients/residents. Special events are scheduled at various times throughout the year and may occur either during the day or in the evenings. Commitment

Patient Services

Volunteers are assigned to different units and interact directly with residents and patients. They either assist with structured activities that are organized by the Recreation Facilitators or engage in one-on-one visits with residents/patients. Shifts are flexible, but are typically:

- 9:30 am to 12:00 pm
- 1:00 pm to 4:00 pm
- 5:30 pm to 7:30 pm

Volunteers commit to one shift per week on weekdays or biweekly on weekends.

Palliative Care

The Palliative Care unit provides pain management and end of life care for patients with terminal illnesses. Volunteers on this unit would receive extra training in order to be prepared for the high turnover rate of patients as well as their unique care needs. Shifts would be similar to those listed above for Patient Services.

Dining Assistant

Volunteers assist residents during meal times. The duties include assisting residents to the dining room, passing out trays, opening packages/containers, providing encouragement to diners and visiting with residents to enhance their dining experience. Training will be provided. Shifts are available:

- 8:15 a.m. -9:15 a.m. (Breakfast)
- 11:30 a.m. -12:30 p.m. (Lunch)
- 4:30 p.m. -5:30 p.m. (Supper)

For more information:

Phone #: 478-6208 Fax #: 478-6122 email: volunteer@rhc.mb.ca

Medical Escort

Volunteers accompany residents/patients to and from Medical appointments outside of the Centre. The residents/patients will be transported a private transportation company. The unit will pre-arrange the transportation and pick up times. Volunteers assist with escorting the resident during these scheduled appointments. Shifts vary in length, location, and occur only when Escorts are requested, but they typically take place during the day Monday through Friday.

Pet Therapy

Volunteers bring their pet(s) to visit the residents/patients at Riverview. They will be assigned to a specific unit to offer supervised visits with their pet(s). Pet therapy volunteers are required to submit a copy of their pet's most recent vaccination report, and they must ensure that the pet is well-behaved and comfortable with people. Shifts are as follows:

- Monday through Sunday 10:30 am to 11:30 am
- Monday through Sunday 2:00 pm to 3:00 pm
- Monday through Friday 6:30 pm to 7:30 pm
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Volunteers commit to one shift per week on weekdays or biweekly on weekends

Day Hospital

Volunteers assist with various activities/tasks involving clients who attend the Day Hospital program. This may include greeting and assisting clients with their jackets as they are dropped off or picked up; one-on-one visits with clients or taking them for walks; participating in/assisting with various games, such as board games, cards, bingo, carpet bowling, etc.; assisting with different craft activities, like sewing, knitting, ceramics, etc. Shifts are as follows:

- Monday through Friday 9:30 am to 12:00 pm
- 12:00 pm to 3:00 pm
- 9:30 am to 3:00 pm

Volunteers commit to one shift per week.

Rendezvous Club & Huff and Puff Club

Volunteers assist the Club coordinator in performing various activities/tasks/duties involving the club clients. Volunteers assist with serving coffee and refreshments, going for walks with the clients, playing card or games. Social skills and initiative are assets in this program. There are several individuals who have respirators or some form of breathing apparatus. Shifts are as follows:

- Tuesday through Friday 9:30 am to 12:00 pm
- Tuesday through Friday 12:00 pm to 3:00 pm

Volunteers commit to one shift per week.

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Volunteering at RHC

Speech-Language Pathology

This is a great opportunity for students taking speech therapy studies to attain education-related experience. Volunteers would work with Speech-Language Pathology staff and patients. Based on the staff schedules, shifts would only be offered during the day Monday through Friday.

Church Transport

Volunteers assist with transporting residents/patients to and from the Worship Centre for Sunday morning services. Shifts are:

- Sundays 9:00 am to 10:15 am

Volunteers can commit to one shift per week or on a bi-weekly basis. Volunteers can also work on a casual/spare basis.

Revenue Generating Programs

Gift Shop Manager

Volunteers with retail experience, preferably management experience, have the opportunity to offer their skills to help manage the Riverview Health Centre Gift Shop. As part of a team, some of the tasks required by managers include inventory stocking, ordering, counting, and bookkeeping. Accounting skills (especially experience with the POS system), organizational skills, and leadership skills are definitely an asset. Commitment is important as a Gift Shop manager, and volunteers would be required to work shifts ranging from 3-5 hours at least once or twice per week. Training will be provided.

Gift Shop Volunteer

Volunteers have the opportunity to gain retail experience or offer their previous retail experience in the Riverview Health Centre Gift Shop. Volunteers are required to offer friendly customer service, handle cash and operate the scanner/cash register. Volunteers are trained in the Gift Shop, and thus, no experience is necessary. Shifts are as follows:

- Monday through Sunday 10:00 am to 1:00 pm
- Monday through Sunday 1:00 pm to 4:00 pm

Volunteers commit to one shift per week on weekdays or biweekly on weekends.

If there is a specific area that you are interested in which is not listed above, we are willing to consider designing or creating special volunteer assignments in such areas such as the Rehab Program or Business Office.

For more information:

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